

Software Assurance Update - January 2017

Release of Samsung Xchange v2.6

Introduction

Samsung Xchange version 2.6 will shortly be made available as the latest supported release. Samsung Xchange 2.6 is primarily being introduced to help us improve supportability for integration to some key CRM systems

How is 2.6 different to 2.5?

2.6 is very similar to 2.5 and the end user will not notice any perceptible differences between the two. However, Samsung Xchange 2.6 will now ship with .NET 4.5 framework as standard as opposed to .NET 4.0 in the previous version (2.5). The .NET 4.5 provides access to operating system level features that are critical for continued support of certain application features.

When will I need to install 2.6?

1. Before **March 4th** for any users of the classic **Salesforce add-in**. From March 4th Salesforce are disabling support for support for TLS 1.0 and will only support TLS 1.1 and 1.2. It is recommended* that Version 2.6 is installed to work with these changes.

Note: integration through the newer Salesforce Adapter is not impacted

2. For simplified integration to Microsoft Dynamics CRM Office 365 version

What else can 2.6 offer?

2.6 will also include improved support for multi-tenant operation, and browser based server management (available as beta only in the first release)

Do I have to install version 2.6?

Only if you need to take advantage of the new features detailed above. Version 2.5 will continue to be supported for 12 months from the 2.6 release date.

Who can use version 2.6

Users covered by a valid Software Assurance contract can upgrade at no extra charge from the date the software is made available to you. Users not covered by a contract will need to either subscribe to support at the prevailing rates or re-purchase the software.

* An upgrade to 2.6 can be avoided if an end-user's PC is configured to support TLS 1.2. This is a complex procedure but is an alternative should the customer not wish to upgrade to version 2.6. Please refer to <https://help.salesforce.com/articleView?id=000221207&type=1>, Section API (inbound) Integrations, .NET table, for Salesforce help articles on how this can be achieved.